

**ROSE MEDICAL PRACTICE**  
**YOUNG PATIENT PRIVACY NOTICE**

The Doctors and Staff here want to give you the best Healthcare possible. That means we have to write in a computer record and sometimes paper records about the care we give you or that you have somewhere else.

**This record contains**

- Your name, when you were born, where you live and your closest relative;
- Notes and reports about your health;
- Notes about when we have seen you and what we saw you for
- Any medication we might have given you or injections you've had;
- Results of any tests you've had including X-rays, Blood, urine or poo tests.
- Recordings of your voice on the telephone
- Other information from people who care for you and know you well, such as other Doctors or Nurses and relatives.

**The people who care for you use your records to:**

- Help you make decisions about your care choices;
- Make sure your care is safe and that it works;
- Work better with other people providing you with care.

**We may also need to use records about you to:**

- Check how good the care we give is;
- Protect the health of the general public;
- Help look into any worries or complaints you or your family have about your health care

**We will not share information with your name on it, unless:**

- You ask us to do so;
- We ask and you say it's okay;
- It is a clinical emergency;
- We have to do this by law

**Everyone working for the NHS has to keep your information private.** We have to:

- Keep a full and correct records of the care we give to you;
- Keep records about you private, safe and correct;
- Give you information in a way that you can understand it (eg in large print if you can't see well).

**You have the right**

- You have the right to have your information kept private under several laws (*The Data Protection Act 1998 (DPA), The General Data Protection Regulations 2018, the Human Rights Act 1998 and the common law duty of confidentiality*).
- You also have the right to ask for a copy of your records if you want to check if we have used them correctly – Please write to the Practice FAO Data Controller at the normal surgery address with what information you require.

Our practice is compliant with the National Data Opt-out – this means that if you choose to opt-out, your data will not be used for research or planning in the NHS. If you are age 13 or over you can set your own choice <https://www.nhs.uk/your-nhs-data-matters/manage-your-choice/>

The Data Controller for this Practice is: Dr Satpal Singh  
The Data Protection Officer for this Practice is: Ms Sally Oldbury

See also the Leaflet – How We Use Your Personal Information.

**ROSE MEDICAL PRACTICE**  
**YOUNG PATIENT PRIVACY NOTICE**

Update for February 2020:

<b>GP Connect Appointment Management and Clinical Record Access within Integrated Urgent Care Service NHS 111, Yorkshire Ambulance Service</b>	
<b>What is it</b>	We have agreed with NHS 111 that when you ring them for medical advice, the NHS 111 Clinicians who speaks with you will be able to see a view of your GP health record, if you tell them they can when they ask. If you need one, the call handler will be able to book you an appointment in the Practice.
<b>Data Controller</b>	Rose Medical Practice
<b>Purpose</b>	Being able to see your health record will mean the NHS 111 Clinician will know more about your medical history and health needs so that they can choose a course of action that is right for you. This may include booking a GP appointment directly with our Practice, should you require one.
<b>Lawful basis</b>	The legal basis for processing your personal information under the General Data Protection Regulation is:  Article 6(1)(e) Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; and  Article 9(2)(h) Processing is necessary for the purposes of preventative or occupational medicine, for assessing the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or management of health or social care systems and services on the basis of Union or Member State law or a contract with a health professional.
<b>Type of information used</b>	Information that tells them who you are like your name, address and date of birth along with your medical history.
<b>Who we will share the information with (recipients)</b>	Your GP health record will only able to be seen by the NHS 111 Clinician who you speak with. The NHS 111 Call Handler is able to book you an appointment at the Practice but they will not be able to see your GP health record.
<b>How we collect (the source) and use the information</b>	Information recorded by the NHS 111 team will be sent electronically to the practice and recorded in your GP health record.
<b>How long we will keep the information</b>	The NHS 111 Clinician can only see a view of the GP health record. Their record of contact with you is kept by us in line with the Records Management Code of Practice for Health and Social Care 2016 retention schedule. This sets out that GP Patient Records should be retained for the life of the patient plus at least ten years after death.

See also the Leaflet – How We Use Your Personal Information.